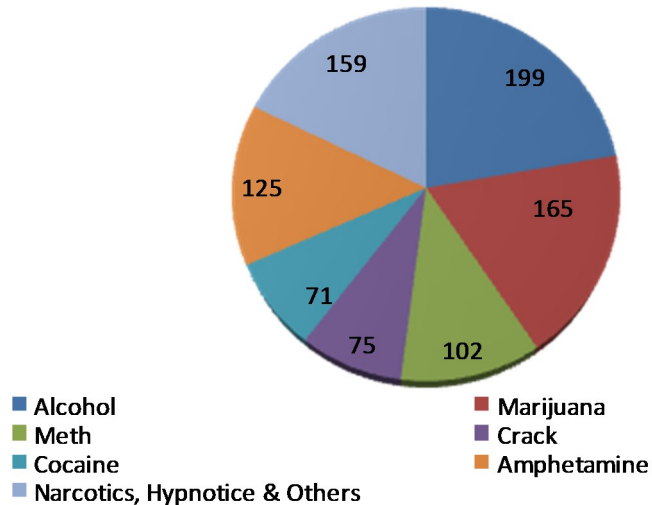


Each year individuals entering treatment report that they are using multiple drugs. The chart below identifies by service recipient their drug of choice.

DRUG OF CHOICE:



Satisfaction with Treatment as rated by service recipients of the Riverbend and Williamsburg locations:

Service facilities are safe	92% (the same as FYE 2009-2010)
The information is helpful	98% (up from FYE 2009-2010)
My counselor is helpful	94% (up from FYE 2009-2010)
Would recommend service	95% (up from FYE 2009-2010)

Satisfaction with Treatment at Oasis as rated by its service recipients:

Service facilities are safe	100%
The information is helpful	100%
My counselor is helpful	100%
Would recommend service	96%

Accredited by the Commission on Accreditation of Rehabilitation Facilities

CARF

Licensed by the Arkansas
Department of Health and Human Services
Division of Behavioral Health Services
Office of Alcohol and Drug Abuse Prevention



www.theoasisrenewalcenter.com

www.rcofa.org

ANNUAL REPORT

Fiscal Year: July 1, 2010 — June 30, 2011

Board of Directors:

- Charles Banks
- George Bryant
- Isadore Caldwell
- Ralph Cloar
- Bob Coleman
- Geoff Curran, Ph.D
- James Dietz
- Pete Hornibrook
- Jim Julian
- Nancy Kumpuris
- Thomas McCain
- Larry Miller, M.D.
- Virginia Redden
- J.D. Simpson, III
- Lee Stephens

Executive Director:

- Carole Baxter, M.S.

Progress:

What a great time to recap where we have been this past year and to map where we anticipate traveling in the upcoming year! This past year was our first full year providing services at the Oasis Renewal Center. Despite the challenges of that learning curve, employees did a wonderful job of “enabling individuals to live free from the abuse of alcohol and/or other drugs”. Here are some comments from those we served:

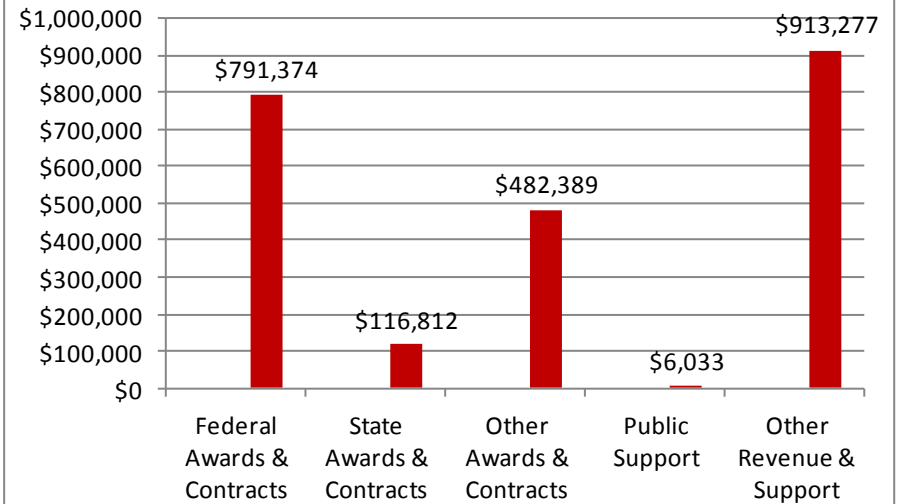
1. *“I, personally, think this is one of the better program/ treatment facilities.”*
2. *“I love this place. Everyone has a positive attitude.”*

Our overall goal for RCA in the upcoming year is to upgrade treatment quality at all facilities by (1) instituting a Family Treatment Program as modeled after Hazelden and (2) formalizing the implementation of Continuing Care procedures. The Oasis additionally has a goal to stabilize their referral base, to stabilize collection procedures and to have RCA be designated a preferred provider with major insurances of Humana, Blue Cross Blue Shield and United Behavioral Health. As Arkansas’ largest and oldest provider of substance abuse treatment, our task is to maintain our role as a leader in the community.

Financial Status

Recovery Centers of Arkansas was given an unqualified opinion by the accounting firm of Howland & Norris in auditing financial records for the 2010-2011 fiscal year. The \$2,309,885 in total revenue expended on programs as follows: 50% Residential 17% Chem Free Living 1% Court Liaison
21% Outpatient 8% Veterans 3 % Supporting Services

UNRESTRICTED SUPPORT AND REVENUE



Service Statistics

Treatment Service Recipients

Unduplicated Clients Served: 896
Entry Level of Treatment:
Outpatient 445
Residential 451

Housing Service Recipients

Chemical Free Living 266
Veterans Housing 1,170
Steeplechase 43

Demographics of Treatment Service Recipients

<u>Race</u>		<u>Gender</u>		<u>Age</u>	
White	639	Male	560	18-24	160
Black	238	Female	336	25-34	338
Asian	3			35-44	244
Hispanic	11			45-64	151
Native American/Other	5			65 & Up	3